

## Rental Agreement and Waiver of Liability and Hold Harmless Agreement



**ScooToGo.Com**  
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### Rental Agreement

I authorize the total rental Amount to be charged to the above credit card 24 hours before equipment rental begins. . I understand I am fully responsible for the scooter during the rental period and any damage or loss incurred while in my possession and guarantee I have provided accurate height and weight information to assure proper use and performance of the scooter I am renting. I may cancel my rental and receive a full refund up to 12 hours prior to my rental delivery time and must call in my cancellation to Scooter direct at 1 (727) 816-9772 and receive a cancellation confirmation number. I understand that I qualify for free delivery only if I choose to rent a scooter for three (3) days or more and I confirmed my reservation Two weeks in advance. Further, I understand that in the event that I reserve a scooter for less than three (3) days or if I confirm a reservation less than Two weeks advanced notice. I will be assessed a \$50 delivery charge.If my scooter is not present at the pick-up location at the time I designate (during reservation or by pre-arrangement by phone), I understand that I will be charged for the extra rental day(s) in excess of this lateness, with the first penalty day beginning at the time of the originally negotiated pick-up time, and that I will further incur a supplemental pick-up fee of \$50. I acknowledge that this policy also applies in the event that neither I nor my representative are in attendance at the scheduled delivery or pick-up time for any location that requires my presence for service, such a private home or gated community. I hereby agree to take sole responsibility for any damages outside of normal wear and tear of the mobility scooter unit including accessories such as the battery charger and key while in my possession; my possession starts when I receive the rental unit and ends when I return the rental unit. I understand that I am personally responsible for all vandalism and or loss of equipment and I authorize Scooter Direct – Scootogo.com to charge any damages to my credit card provided for rental. I understand and authorize Scooter Direct – Scootogo.com to charge my credit card a lost battery charger fee of \$90 and a lost key fee of \$10. In the case that I request Scooter Direct – Scootogo.com to deliver to me a replacement battery charger or key, or if I request delivery of additional batteries because I have not properly charged my original batteries after each use, I will be assessed an additional delivery fee of \$50 as long as the delivery location is within 10 miles of my original delivery location. If the delivery location is outside of the aforementioned areas, replacement items may not be deliverable to me. If a dispute arises, I agree to a third party company appointed by Scooter Direct – Scootogo.com, not associated with either myself or Scooter Direct – Scootogo.com, will decide the cost of damages or replacement value if both parties cannot reach a mutual agreement. The renter shall pay any legal fees incurred by Scooter Direct – Scootogo.com to obtain monies owed by the renter.

### Waiver of Liability and Hold Harmless Agreement

I hereby release, waive, and discharge the right to seek medical reimbursement or the legal prosecution of Scooter Direct – Scootogo.com for any physical injury resulting or property damage from the use of the rental equipment provided by Scooter Direct – Scootogo.com. I agree to be the sole person driving the rental scooter and I am fully responsible for any person/s who, with or without my consent, sit on, stand, or ride the mobility scooter and I hereby indemnify Scooter Direct – Scootogo.com for any legal prosecution from physical injury resulting to myself or someone else or property damage from the rental equipment provided by Scooter Direct – Scootogo.com.

It is my express intent that this Release and Hold Harmless Agreement shall bind my family if I am alive and my heirs, assigns and personal representative if I am deceased. It shall be deemed as a release, waiver, discharge, and covenant not to sue Scooter Direct – Scootogo.com, independent contractors, officers, agents, employees, and affiliates.

**Lessee/Renter/DriverName(Printed):** \_\_\_\_\_

**Lessee/Renter/RiderSignature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Witness:** \_\_\_\_\_